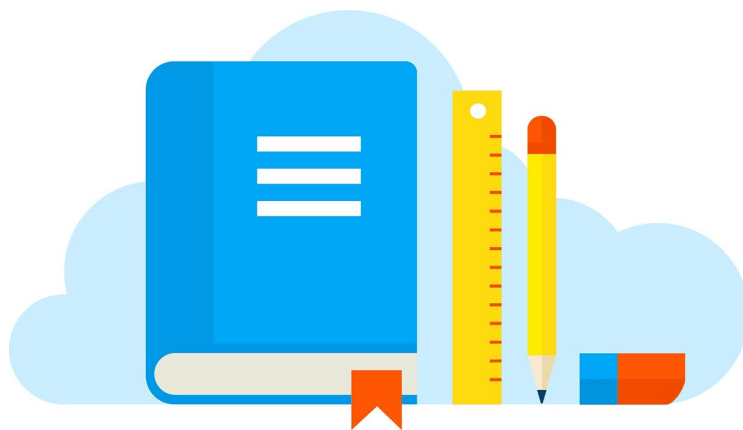




FAQs

USER GUIDE

Documentation

- Installation guide: <https://www.mageplaza.com/install-magento-2-extension/#solution-1-ready-to-paste>
- User Guide: <https://docs.mageplaza.com/faq/index.html>
- FAQs: <https://www.mageplaza.com/faqs/>
- Get Support: <https://www.mageplaza.com/contact.html> or support@mageplaza.com
- Changelog: <https://www.mageplaza.com/releases/faq>
- License agreement: <https://www.mageplaza.com/LICENSE.txt>

How to install

Install ready-to-paste package (Recommended)

- Installation guide: <https://www.mageplaza.com/install-magento-2-extension/>

How to upgrade

Step 1: Backup

Backup your Magento code, database before upgrading.

Step 2: Remove FAQs folder

In case of customization, you should backup the customized files and modify in newer version.

Now you remove app/code/Mageplaza/Faqs folder. In this step, you can copy override Faqs folder but this may cause of compilation issue. That why you should remove it.

Step 3: Upload new version

Upload this package to Magento root directory

Run command line:

```
php bin/magento setup:upgrade
```

```
php bin/magento setup:static-content:deploy
```



FAQs

Q: I got error: Mageplaza_Core has been already defined

A: Read solution: <https://github.com/mageplaza/module-core/issues/3>

Q: My site is down

A: Please follow this guide: <https://www.mageplaza.com/blog/magento-site-down.html>

Support

- FAQs: <https://www.mageplaza.com/faqs/>
- Helpdesk: <https://mageplaza.freshdesk.com/>
- Email: support@mageplaza.com